



SOFTWARE

## IMPLEMENTATION & TRAINING SUMMARY

Clients who purchase implementation and/or training services from B2W Software are entitled to the benefits listed below in quantities which adhere to the specific line items on their B2W sales proposal.

### **Implementation**

A client who purchases a B2W implementation package shall have access to a dedicated implementation specialist who will ensure their purchased B2W Software Products are installed, deployed, and electronically populated with available Resource data. Implementation services will be honored until end user training occurs or the expiration date referenced on the B2W sales proposal has passed.

### **Training**

A client who purchases B2W training services shall have access to online and/or onsite training services as defined by their B2W sales proposal. Maximum attendance for any training session is 10 attendees. Additional attendees will subject to an additional fee of \$200 per attendee. Training credits will be honored until all purchased hours/days have been delivered, or the expiration date referenced on the B2W sales proposal has passed.

*For additional information about the B2W Software Implementation or Training services, email [sales@b2wsoftware.com](mailto:sales@b2wsoftware.com), call 800-336-3808, or write to B2W Software, Incorporated/Martingale Wharf/99 Bow Street/Suite 500/Portsmouth, NH 03801.*